

# snack\*

## \*\*\*POOL GUIDELINES\*\*\*

### Village East Swim Club - 720 E 11th St, New York, NY 10009

- Please make sure that your child does not eat or drink 1-2 hours prior to the lesson.
- Footwear: Street shoes are not acceptable on the deck--children and adults accompanying them must wear flip flops or crocs all times. If you forget to bring pool-appropriate footwear, please remove your street shoes before you enter the pool area.
- There is no eating or drinking permitted on the pool deck.
- You are responsible for your child until their lesson begins. If you come early you may sit on the benches to the side of the pool but must make sure they do not run or jump into the pool.
- All participants must take a shower in the locker rooms before beginning their lesson. - Make sure to escort your child to and from the locker rooms and ladder at the start and end of the lesson. Staff assistance is available to help you if needed.
- We have a mandatory staff rotation policy in place. The instructor that your child is paired with for their trial may not be the instructor they end up with. We keep the rotations going every couple of weeks to ensure that the child can learn to master their skills with more than one person. We find that it is not productive to keep swimmers with the same instructor as we do ongoing enrollment and teachers do leave and therefore must be rotated.
- We currently have a no make-up policy unless there is a pool closing or emergency. We try our best to accommodate absences due to serious illness or injury.
- If you have any questions about your child's lessons, please feel free to contact Gray at [gray@snacknyc.com](mailto:gray@snacknyc.com). We advise parents not to interrupt lessons as this is not safe and not beneficial for the child. We look forward to hearing from you!

### What To Bring:

- Your child's swimsuit
- A towel
- Flip flops or crocs to be worn on the pool deck
- A swim diaper if your child is not toilet trained
- Goggles/bathing caps are optional

### Directions To The Pool At Village East Swim Club

- Subway + Walk: Take the L train to 1st St Station and walk .6 miles to 720 E 11th St between Ave C and D
- Subway + Bus: Take the NQRW train to 14th St Union Sq, then take the M14D bus from 14th St/Irving Pl to Ave C/E 12th St, walk 2 minutes to 720 E 11th St between Ave C and D

